

## MUC1004

### Enterprise-grade Unified Communications for small business

MUC1004 is an embedded hybrid IP PBX specially designed to bring enterprise-grade Unified Communications and Security protection features to small business in an easy-to-manage fashion. It offers up to 50 users, which offers the flexibility of integration of PSTN lines, GSM Channels and VoIP trunks. It offers a solution for converged voice, video, data, fax, and mobility applications out of the box without any extra license fees or recurring costs.



### Key Benefits:

- Customizable combination of FXO, FXS, GSM modules
- Easy to manage via web-based configuration interface
- Deliver enterprise-grade communication features and functionality to SMBs
- Perfect interoperability with a wide range of IP Phones
- 4 FXO ports, or 4 FXS ports, or 2 GSM ports
- No future licensing fees
- Strongest-possible security protection using SRTP, TLS, and HTTPS
- Energy Saving, Embedded system with low power consumption for your green office
- Flexible dial plan and Manipulation Rules
- Auto Call Recording

### Faxes

- T.30, T.38 Faxes
- Fax to Email
- Incoming fax tone detection

### System Capacity

- 50 IP Phone users
- 15 concurrent calls
- 256Mb Onboard RAM
- 512Mb Onboard Flash

## Voice Processing

- Protocol: SIP(RFC3261),IAX2
- Transport: UDP, TCP, TLS, SRTP
- DTMF Mode: RFC2833, SIP INFO, In-band
- Voice Codecs: G.711 (alaw/ulaw), G.722,G.726, G.726aal2,G.729A, GSM, ADPCM, Speex, ilbc,H263,H264
- Echo Cancellation: ITU-T G.168 LEC

## PBX Features

- Call forward
- Call transfer
- Call waiting
- Call back
- Call routing
- Call ID
- DND
- DISA
- Conference
- Queue
- Ring group
- Paging/Intercom
- Voicemail
- Voicemail to Email
- IVR
- CDR
- Blacklist
- Music on Hold
- Office hours
- Auto Provisioning
- Call Recording

## Interface

- 4 FXO ports,or 4 FXS ports, or 2 GSM ports
- Single or dual 10/100Mbps RJ45 Ethernet port(s)
- Peripheral Ports: USB(reserved)
- LED indicators:POWER,Run,Network,PSTN

- Reset button

## Network Features

- Network Protocol: UDP, TCP, TFTP, HTTP, SSH,RTP,SRTP,ARP,NTP
- NAT Traversal: Static NAT, STUN
- HTTP/HTTPS web server
- Digest authentication using MD5
- Static Route
- OpenVPN
- VLAN
- QoS/ToS
- DDNS
- Firewall

## Maintain & Upgrade

- Web based configuration
- Configure backup/restore
- Firmware upgrade by Upload /TFTP
- Web login password modify
- Blacklist
- Packet Capture
- IVR Customization
- Text to Wav
- Call Detail Record (CDR)
- System Logs
- SMTP
- Factory reset,Reboot
- Ping

## Physical Properties

- Power Supply: DC 12V, 1.0A (Input:AC100-240V,50-60Hz)
- Power Consumption:10W
- Temperature(Operation): 0 °C ~50 °C (Storage): -20 °C ~80 °C
- Operation Humidity: 10%-90% No Condensation
- Dimension(W/D/H): 185\*152\*45mm